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| **THE NEW COMPONENT** **NORTHEASTERN WEIGHTS AND MEASURES ASSOCIATION**Chairman Brad,Bachelder Maine Newsletter Elaine Grillo, Boston MA***Since 1972*****ISSUE 51 NEWMA NEWSLETTER MARCH 2022** |

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| **WELCOME BACK****CANNOT WAIT TO SEE** **EVERYONE****AT** **OUR ANNUAL****49TH CONFERENCE AND TRAINING SEMINAR** **HOLIDAY INN HOTEL****SARATOGA SPRINGS NEW YORK****APRIL 25 – 28, 2022** |

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| NORTHEASTERN WEIGHTS & MEASURES ASSOCIATION OFFICERS**2022****Chairperson**Brad Bachelder,State of ME**Vice Chairperson****to be determined at the annual meeting****Treasurer**James Cassidy, State of MA**Secretary**Elaine Grillo, Boston, MA**BOARD OF DIRECTORS**James Cassidy, Sate of MAJohn McGuire, State of NJJohn Gaccione, State of NYMarc Paquette, State of VT**STANDING COMMITTEES****Specifications & Tolerances**Jim Willis, State of NYSteve Timar, State of NYJason Flint, State of NJBrad Bachelder, State of ME**Professional Development** Marc Parquette, State of VTAngel Nazario, Boston, MAEthan Bogren, State of NYBilly Callaway, Crompco**Laws & Regulations**Lou Sakin, Hopkinton, MAWalt Remmert, State of PAJohn McGuire, State of NJRebecca Richardson, Marc IV Consulting**Audit** M. William Timmons, Medford, MAJames Cassidy, State of MA**Nominating**James Cassidy, State of MAJohn Gaccione, State of NY |

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| NEWMA ANNUAL MEETING 2022APRIL 25-28, 2022Hotel InformationHoliday Inn & Conference Center232 BroadywaySaratoga Springs, NY 12866(518) 584-4550 Room rates $116 + taxes Online reservations are on the NEWMA website Group Code WMAParking FreeNEWMA ContactJames CassidyDirector of StandardsCommonwealth of MassachusettsOne Ashburton Place, Room 1115, Boston MA 02108P. 617-93-1131E. James.cassidy@state.ma.us |

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| REMINDERRegistration is now open, the only way to register is ONLINE FOR THE MEETING the link is: <https://www.newma.us> This is a very easy process and you have 2 options on how to pay with your Credit Card or by mailing a check, just follow the website it will guide you. If you are paying with a check as soon as you register you will receive by email your confirmation and invoice. For this meeting the Registration Fee amount will be $350.00 this include a $50.00 fee for 2022 dues. |

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| **DATES TO REMEMBER****107th NCWM ANNUAL MEETING** **July 10-14, 2022****Hyatt Muarano****1320 Broadway Plaza****Tacoma, WA 98402****CUT OFF DATE JUNE 17, 2022****REGISTER at** [**www.ncwm.com**](http://www.ncwm.com)**ROOMS $126 A NIGHT** **REGISTRATION FEE $400 before 6/17/22, $450 after 6/17/22****REGISTRATION CLOSES JULY 9, 2022****NEWMA INTERIM MEETING FALL 2022****TO BE DETERMINED****NCWN INTERIM MEETING****JANUARY 8-11, 2023****HYATT REGENCY SAVANNAH****TWO W BAY****SAVANNAH, GA 31401****REGISTRATION FEE $300 BEFORE 12/12/22 $350 AFTER****ROOM RATE $120 + TAXES A NIGHT****GROUP CODE G-NSCE****REGISTRATION CLOSES JANUARY 7, 2023** |
| Avoid Hostile Encounters in the Field by Mike Sikula, New YorkEven when things are going well, running a business can be stressful for both owners and managers. While routine inspections are a part of owning an operation, it may increase stress and, on rare occasions, may be misdirected towards a weights and measures inspector. The best way for an inspector to deal with a potentially confrontational encounter in the field is to avoid it from happening. Below are six tips to help prevent difficult encounters:1. Introduce Yourself: For routine inspections, introduce yourself to the owner/manager. Most of them likely see many different government inspectors and may not recognize you, even if you have been there before. Showing credentials can be a great icebreaker. This also applies to jurisdictions that keep their credentials in plain view during inspections.
2. Be neat and tidy: Whether at a test location or using the restroom, leave as is or better than you found it. Leaving a mess behind will likely be noticed and often leaves a bad impression. This applies even if the establishment messy to begin with.
3. Avoid piling on: If you arrive at an establishment to perform a routine inspection and find emergency vehicles out front, consider coming back at another time. Clearly, the owner/manager has their hands full, and the additional stress may be unnecessary. If you do postpone testing, it may be a good idea to let the owner/manager know that you were there when the emergency took place and that you can come back at a more opportune time.
4. Maintain neutrality when delivering bad news: If your testing gives failures that will result in bad news for the owner/manager such as official orders or penalties, use direct eye contact and maintain neutral body language when delivering the news. Ordering devices repaired or commodities off-sale costs the owner/manager time and money. During these situations, it is crucial to be professional and courteous.
5. Cooling-off periods: If you are at an establishment and someone you are working with or around is upset about something and shows signs of hostility, consider walking away and allowing a cooling-off period. It is a good idea to alert the owner/manager of the situation. This is often a difficult call to make since you have a job to do. However, you also do not want to contribute to an avoidable hostile encounter. You should also notify your supervisor of the circumstances and follow their protocols for the situations.
6. Know when to call for help: Being verbally abused of physically threatened by an employee or owner/manager is not acceptable and must not be tolerated, If possible, leave the premises immediately. If you cannot, contact your supervisor or, if warranted, call the police.

Weights and measures inspectors have the unique opportunity to visit various establishments and meet many different people. While most inspections are pleasant experiences, there is always the risk of a hostile encounter. Being familiar with your department protocols and having the right mindset can help avoid escalation and can go a long way towards keeping yourself safe in the field. |

2022 NEWMA ANNUAL MEETING

TENTATIVE SCHEDULE OF EVENTS

Mon – Thur. April 25 – 28, 2022

Monday, April 25, 2022

11:00 am – 5:00 pm Open Registration

10:00 am - 12:00 pm NEWMA Executive Board Meeting

12:00 pm - 1:15 pm Lunch on Your Own

1:15 pm – 1:30pm Welcome and Opening of the Meeting

Brad Bachelder, State of Maine, NEWMA

Chairperson

1:30 pm – 3:15 pm Laws and Regulations (L&amp;R) Committee

Opening Hearings

Lou Sakin, Hopkington/Northbridge, Ma.

 John McGuire , State of New Jersey

Walt Remmert, Commonwealth of

Pennsylvania

Rebecca Richardson, Mark IV Consulting

3:15pm - 3:30 pm Afternoon Break

3:30pm - 5:30pm Laws and Regulations (L&amp;R) Committee

Opening Hearings Continued

2022 NEWMA ANNUAL MEETING

SCHEDULE OF EVENTS

Mon – Thur. April 25 – 28, 2022

Tuesday, April 26, 2022

7:45 am – 8:30 am Morning Coffee Service

8:30 am – 1:00 pm Open Registration

8:30 am – 10:15 am Specifications and Tolerances (S&amp;T)

Committee Open Hearing

Brad Bachelder, State of Maine

Jim Willis, State of New York

Jason Flint, State of New Jersey

Steve Timar, State of New York

10:15 am – 10:30 am Morning Break

10:30 am – 12:00 pm Specifications and Tolerances (S&amp;T)

Committee Open Hearing

Opening Hearings Continued

12:00 pm – 1:00 pm Lunch on Your Own

Tuesday, April 26, 2022 continued

1:00 pm – 2:15 pm Opening Ceremonies

Brad Bachelder, Commonwealth of

Pennsylvania, NEWMA Chairperson

Richard Ball, Commissioner

New York State Department of

Agriculture and Markets

Ivan Hankins, State of Iowa, Chairperson,

National Conference on Weights and

Measures

Mahesh Albuquerque, State of Colorado,

Chairperson-Elect, National Conference on

Weights and Measures

Dr. Dr. Katrice Lippa, Director, NIST Office

of Weights and Measures

2:15 pm – 2:30 pm Afternoon Break

2:30 pm– 3:15 pm Professional Development

Committee Open Hearing

Marc Paquette, State of Vermont

Angel Nazario, Boston, Massachusetts

Ethan Bogren, Westchester County, New York

Bill Callaway, Crompco

3:15 pm – 3:45pm Board of Directors/NTEP

Jimmy Cassidy, Cambridge, Ma.

John McGuire, State of New Jersey

John Gaccione, Westchester County, N.Y

Marc Paquette, State of Vermont

3:45 pm – 5:30 pm Committee Work Sessions

2022 NEWMA ANNUAL MEETING

SCHEDULE OF EVENTS

Mon – Thur. April 27, 2022

Wednesday, April 27, 2022

7:45 am – 8:30 am Morning Coffee Service

8:30 am – 10:00 am NIST Round Tabls

 National Institute of Standards and

 Technology, Office of Weights and Measurse

10:00 am – 10:15 am Morning Break

10:15am – 12:00 pm New York State Bureau of Weights and

 Measures, Jim Willis

 Electric Vehicle Charging Station Testing

Cannabis Industry Report

12:00 pm – 1:15pm Lunch on Your Own

2:15 pm – 3:30 pm Final Committee Reports &amp; Voting

Specifications &amp; Tolerances Committee,

Laws and Regulations Committee

3:30 pm - 3:45 pm Afternoon Break

3:45 pm – 4:15 pm Professional Development Committee,

Board of Directors/NTEP

2022 NEWMA ANNUAL MEETING

SCHEDULE OF EVENTS

 Mon – Thur. April 28, 2022

Thursday, April 28, 2022

7:45 am – 8:30 am Morning Coffee Service

8:30 am – 9:00 am Final Committee Reports &amp; Voting (cont.)

9:00 am – 11:00 am NEWMA Business Meeting

Brad Bachelder, State of Maine, NEWMA,Chairperson

Nomination Committee

Election of Officers and Board Members

Appointment of New Chairman

Selection of Future Meeting/Dates and Locations

11:30 am – 12:00 pm Unfinished Business

12:00 pm Adjournment

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|  | State Director RetiresMike Sikula, NYS Bureau of Weights & Measures Director. Mike started his career in 1992 as a NYS Weights & Measures Field Specialist II (Long Island). Mike’s career took off from there, promoted to Specialist III Program Manager in 1993 (Downstate), Assistant Director in 2000, and finally, State Director in 2012. Throughout the years, Mike served on and chaired various NCWM and NEWMA committees, served as both NYS Laboratory Quality and Technical Manager, and created the original NYS Weights & Measures Field Quality Manual, to name a few major accomplishments. He was always approachable and encouraged officials to reach out to him with questions or concerns. Mike is pictured here being awarded the “Lifetime Achievement Award” by the Southeastern Weights and Measures Association on September 21, 2021. Mike’s leadership and expertise will surely be missed.Photo courtesy of Anne Wong, Westchester County |